

Circular

Title: Operations Support Application and Renewal Process
Document ID: 120.08.20
Department: Lifesaving Operations
Audience: All Members, All Clubs, All Branches, Operational Staff
Summary: Operations Support application and renewal process for the 2020/2021 season.
Date: 13/08/2020

Across Queensland lifesavers and lifeguards on the beach are supported by Surf Lifesaving Operations Support. These services are critical to our operations, patrolling dangerous and unpatrolled areas and helping guide people back into the flagged areas.

Surf Life Saving Queensland is now calling for dedicated members to join the Operations Support Team.

NEW APPLICATIONS

All new applications are to be completed by the individual member at <https://form.jotform.co/opssupport/application>

Step 1: Follow the link above and ensure minimum requirements are met.

Step 2: If the minimum requirements for the chosen service are met, the applicant completes the application in full.

Step 3: On completion, a notification email will be sent to the applicants club advising of the application received.

Step 4: Clubs are then requested to endorse the application within 14 days by following the link in the notification email.

Step 5: Once endorsed by the Club, the application will be submitted to the Operations Support Panel for consideration and endorsement.

RENEWALS

If members are already participating in this service - before the commencement of each season, members are required to advise their intention of continuing in the service and update their details via this renewal form. Membership renewals are subject to endorsement by the Operation Support Panel.

Members who were not a member of the service the year prior are required to reapply to join Operations Support.

To renew your Operations Support Membership for the 2020/2021 season, please follow this link
<https://form.jotform.co/opssupport/renewal>

IMPORTANT INFORMATION

- Members are required to meet the prerequisites before applying to join the relevant Operations Support service.
- All applications are subject to Club then subsequent Operations Support Panel endorsement.
- Members who are not a member of the service in the previous season are required to reapply to join Operations Support.
- Previous paper applications will not be accepted.

If you have any questions regarding this process, please contact your regional Lifesaving Services Coordinator or Regional Manager.

Kind regards,



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State Operations Support Advisor
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Recruitment

Surf Life Saving Queensland is now calling for dedicated members to join the Operations Support Team in the following roles.

RESCUE WATERCRAFT OPERATORS

Gold Coast | Sunshine Coast | Hervey Bay

More commonly referred to as jet skis, Rescue Water Crafts (RWCs) have proven to be one of the most valuable pieces of rescue equipment used in patrol operations on our state's beaches. On the water, RWCs play a vital role in our lifesaving services, patrolling long stretches of coastline to help keep beach users safe, both in and out of the red and yellow flagged areas.

RWC Operators must:

- be a minimum of 18 years of age on the date of the final assessment, and
- hold a current SLSA Bronze Medallion
- hold a current marine licence

SURFCOM OPERATORS

Gold Coast | Sunshine Coast

Tying our network together are the state-of-the-art Communication Centres (known as SurfCom). SurfCom is the central hub of intelligence for our lifesaving patrols. Lifesavers in SurfCom coordinate patrols, task emergency services and track what is happening on our expansive coastline—using cutting edge technology including GPS tracking systems for all lifesaving craft, UHF and VHF radio frequencies, voice recognition data recording, emergency beacons and surf safety camera surveillance system.

SurfCom operators are required to:

- be a minimum of 16 years of age to commence training.
- Be a current financial member of a Surf Lifesaving Club
- Hold an SLSA Bronze Medallion or Radio Operators Certificate and Observers

DUTY OFFICERS

Gold Coast | Sunshine Coast

Volunteer Duty Officers provide vital support to surf lifesaving clubs and patrol captains each weekend, ensuring that services are rolled out effectively and efficiently across South East Queensland. As a Duty Officer, you will be responsible for liaising with a wide range of key stakeholders including clubs, patrols, emergency service organizations, SurfCom operators and media outlets to ensure that beachgoers are offered maximum protection and the best possible outcome is achieved for all parties.

Duty Officers must:

- Be a minimum of 18 years of age; and
- Have completed a minimum of five years of patrol experience.
- You must also hold the following:
 - SLSA Radio Operators Certificate
 - SLSA Bronze Medallion
 - Advanced Resuscitation Techniques (ART) Certificate
 - SLSA Apply First Aid Certificate
 - SLSA Silver Medallion Basic Beach Management Award
 - Open Drivers Licence & SLSQ 4WD endorsement
 - Valid Blue Card.

Surf Life Saving Queensland is not currently recruiting for volunteer WLRHS Crew or RPAS Operators

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