

Join the Club & ENJOY THE REWARDS!

SAVE AN AVERAGE OF \$5 PER VISIT!

TITLE

DATE OF BIRTH

FIRST NAME

SURNAME

MOBILE NO.

EMAIL ADDRESS

ADDRESS

SUBURB

STATE

POSTCODE

MEMBERSHIP RATES

SOCIAL MEMBER

SOCIAL OVER 55

1 YEAR

☐ \$10

☐ \$5

3 YEARS

☐ \$30

☐ \$15

5 YEARS

☐ \$50

☐ \$25

10 YEARS

☐ \$100

☐ \$50

SIGNATURE

I am over the age of 18 and hereby agree to abide by the rules and conditions of Kurrawa Surf Club and declare that the information set out herein is true and correct to the best of my knowledge. For a copy of our Privacy Policy, please visit our website.

If you do not wish to receive promotional offers, the Club will, upon your written request, take your name off the relevant mailing list.

PLEASE NOTE IT IS A LEGAL REQUIREMENT THAT STAFF SIGHT FORMAL PHOTO ID

OFFICE USE ONLY

MEMBER #

AMOUNT RECEIVED

DATE

FORM OF ID SIGHTED

ID NUMBER

SIGHTED BY

CARD PRINTED BY

ENTERED BY

CHECKED BY

KURRAWA SURF CLUB SOCIAL REWARDS TERMS AND CONDITIONS

Terms & Conditions
Participation in the Kurrawa Social Rewards program is open to all financial members of Kurrawa Surf Club. The program is governed by the following terms and conditions and it is every Members responsibility to read and understand them.

General Terms
The Kurrawa Social Rewards program is dependent on the member using their membership card in transactions within the Club. If a member chooses not to use their membership card, then no transaction can be recorded or rewarded.

Club policy prohibits membership cards being lent or borrowed by other persons in order to receive points or gain other benefits included in the Kurrawa Social Rewards program. If a member is found to be fraudulently using another members card, then both members leave themselves open for their membership to be suspended or terminated.

It is a member's responsibility to secure their membership card and let reception or gaming staff know if it is lost at any point in time. Any fraudulent redemption of rewards points from a stolen or lost membership card will not be the responsibility of the Club.

Social Points and Tier Credits are not transferable to another member. In the event of a member passing away, the accrued Social Points of the member will be purged. Suspended, excluded, banned or un-financial members forfeit accrued points.

Kurrawa Surf Club may change, suspend or cease operation of the Kurrawa Social Rewards program at any time. Kurrawa Surf Club reserves the right to amend these terms and conditions at any time but will endeavour to give all interested parties notice.

Kurrawa Surf Club has no obligation to make available to members Kurrawa Social Points or Tier Credits that fail to accrue as a result of a card malfunction, operator fault or any other reason beyond the knowledge or control of the Club.

Social Points
Kurrawa Social Points are earned by having your Kurrawa membership card inserted whilst playing any of the gaming machines in the Gaming Lounge or by having your Kurrawa membership card swiped when you make a purchase at Kurrawa Surf Club or Tower 28 Café.

Social Points will automatically expire 12 months after accrual for Bronze, Silver & Gold members. When redeeming points, the oldest points will be deducted first.

The rate of accrual of Social Points above base level are based on the current Tier Level of the member.

Members can convert their Social Points into cash, once the balance of points reaches a minimum of 500 points (\$5.00). Members can only convert their Social Points to cash in increments of 500 (\$5.00).

When redeeming Social Points for cash, members must produce their Kurrawa membership card and Photo ID for identification purposes, so as to ensure the safeguarding of points if a card is lost or stolen.

Tiering
Kurrawa Tier Credits determine the Tier that a member is eligible for. One (1) Tier Credit is earned for every \$8.00 turnover on the gaming machines and for every \$2.00 spent when making a purchase at Kurrawa Surf Club or Tower 28 Café.













































A member's status of Tier will be reviewed at the end of every month and adjusted accordingly. If a member has met the requirements before the end of the tiering period, they will advance to the relevant Tier.

Kurrawa Surf Club reserves the right to change criteria for Tier Levels and determine the maximum number of members per level.

Tier changes are made automatically over the tiering period. If a member has not met the entry criteria required to join a Tier, they will be lowered into the Tier they did qualify for.

Kurrawa Surf Club supports the Responsible Gambling Code of Practice.
If you have a problem with gambling or know someone who does,
24 hour help is available from these organisations.

Gamblinghelp
Lifeline on 131 114
Relationships Australia
on 1300 364 277 or visit
gamblinghelponline.org.au
PHONE | FACE-TO-FACE | ONLINE
1800 858 858 | www.gamblinghelponline.org.au

Social Rewards					
	BRONZE	SILVER	GOLD	PLATINUM	ELITE
					
Tier Credits required for entry	0	150	1,500	4,000	10,000
Discount on food & drinks when paying with points	BASE	BASE	BASE	15%	25%
Daily complimentary beverage					
Points earned for every \$1 spent on food, beverages & merchandise	1	1	1	1.5	2
Points earned for every \$5 of turnover through gaming machines	1	1	1	1.5	2
Daily Visitstion Points Gift (swipe at the kiosk)	1	10	25	50	100
Birthday gift					
Complimentary barista made espresso coffee					
Exclusive offers on products & invitations to special events					
Christmas gift					
Random kiosk prizes					
Function room discount (catered functions only) <small>*minimum 50 guests</small>			10%	15%	20%
Birthday Points Gift (swipe in your birth month)	200	500	1,000	1,500	2,000
Birthday Vouchers (collect during your birth month)					
Social Points expiry (rolling months)	12	12	12	NONE	NONE
Member only promotions					
Free tea & coffee in the gaming room					
Redeem Social Points for CASH					
Redeem Social Points to purchase beverages, food, membership renewal & merchandise					



Social Rewards



KURRAWA SURF CLUB
"Beachside" Old Burleigh Road, Broadbeach QLD 4218
P: 07 5527 5660 W: kurrawasurf.com.au

Welcome to Kurrawa Surf Club’s Social Rewards Program, a program designed to recognise & reward our loyal members.

As part of your Kurrawa Surf Club membership, you can immediately take advantage of all the benefits on offer with our Social Rewards program.

By using your membership card when you drink, dine or play at either Kurrawa Surf Club or Tower 28 Café you will be entitled to a range of benefits!

As you advance through our Social Rewards program you will enjoy additional rewards & greater benefits, including discounted use of our private Beachfront Functions & Events room.



MEMBERSHIP TIERS

While using your membership card at Kurrawa Surf Club, either by playing the gaming machines or purchasing food or beverages, you are earning Tier Credits. These Credits determine the Tier level you belong to.

\$8 GAMING TURNOVER

=

1 TIER CREDIT





\$2 FOOD & BEVERAGE SPEND

=

1 TIER CREDIT

Tier Credits cannot be redeemed, they simply provide a view of your activity to determine which level of rewards you enjoy.

There are 4 Tiers above Bronze (base membership). As you advance through the Tiers, you are entitled to greater benefits and prizes. See over for the full list.

			
SILVER	GOLD	PLATINUM	ELITE
Requires 150 Tier Credits over 3 months	Requires 1,500 Tier Credits over 3 months	Requires 4,000 Tier Credits over 3 months	Requires 10,000 Tier Credits over 3 months

HOW DO I MOVE TO THE NEXT TIER?

Tier Credits are reviewed every month, based on the previous 3 months of accrual. Members will have their membership tier adjusted up or down according to their balance. If you meet the required amount of credits before the end of the tiering period you will automatically move up a level.

HOW DO I KNOW WHICH TIER I AM IN?

When you swipe at the kiosk look to the top left corner of the screen and you will see your tier level displayed under your name.

You can check how many Tier Credits you have during a Tier period by swiping your membership card at the kiosk and selecting the 'My Points' option. Here you will find your Social Points and Tier Credit balances.

MEMBER BENEFITS



KIOSK SWIPE & WIN PRIZES

Swipe your membership card at the kiosk each time you enter the club for random gifts and entry into promotions.



EARN SOCIAL POINTS

Earn Social Points instantly when using your membership card when making purchases throughout the club or when playing the gaming machines.



DISCOUNTED DRINKS & MEALS

Use your card when you purchase drinks at the bar, or when ordering meals in the bistro or Tower 28 Cafe to receive a discount.



BIRTHDAY VOUCHERS

Each member receives a set of vouchers to use in the club during your birthday month.

EARNING & USING SOCIAL POINTS



EARNING POINTS

Present your Kurrawa membership card with any purchase at Kurrawa Surf Club or Tower 28 Café, or insert your membership card while playing a gaming machine.

\$5 GAMING TURNOVER

=

1 SOCIAL POINT

\$1 FOOD & BEVERAGE SPEND

=

1 SOCIAL POINT



REDEEMING POINTS

You can purchase food, beverages, merchandise or redeem Social Points for cash in the gaming room.

1 POINT

=

1 CENT

500 POINTS

=

\$5 CASH

HOW TO CHECK YOUR SOCIAL POINTS BALANCE

You can check the balance of your Social points in the program at any time:

1

SWIPE AT THE KIOSK

Swipe your membership card in the members kiosk and select: 'My Points'

MY POINTS



BALANCE

CARDIT BALANCE



BALANCE

DRAW ENTRIES



BALANCE

2

ASK A STAFF MEMBER

Have staff swipe your membership card at the till and they can tell you your balance.